



Contact

Frequently asked questions

How we raise and spend money

Jobs

Meet the team

Publications

Strategy

Views and policies

Join the mailing list

[Subscribe to our newsletter](#)

Follow us



Frequently asked questions



London Wildlife Trust is the only charity dedicated solely to protecting the capital's wildlife and wild spaces

Here are answers to some of our most frequently asked questions. If your query is not covered below, please email enquiries@wildlondon.org.uk ✉

1. Where's the best place to see wildlife in London?

The Trust manages a fantastic range of 41 [nature reserves](#) spread across different parts of London. Outside of our reserves, we also recommend visiting:

- [Beam Parklands](#), Barking and Dagenham
- [Crossness Nature Reserve](#), Bexley
- [Epping Forest](#), Redbridge/Waltham Forest
- [Farthing Downs](#), Croydon
- [Fryent Country Park](#), Brent
- [Hainault Forest](#), Redbridge/Havering
- [Ingrebourne Marshes](#), Havering
- [Lower Lee Valley](#); especially Walthamstow Marshes, Middlesex Filter Beds, and Ramme Marsh
- [Oxleas Wood](#), Greenwich
- [Perivale Wood](#), Ealing (the second oldest nature reserve in Britain)
- [Richmond Park](#), Richmond
- [Ruislip Woods](#), Hillingdon
- [Selsdon Wood](#), Croydon
- [Stanmore Common](#), Harrow

2. Can you help me identify a plant/animal?

We are sadly unable to come out to your home so if possible please send in a photograph and description [via email](#) or visit our [species explorer](#) page.

3. I've found an injured animal, what should I do?

Unfortunately the Trust is unable to take injured animals or offer anything other than general advice about animal care and welfare. Below is a list of wildlife hospitals in London and surrounding areas. Alternatively, the [RSPCA](#) has a 24-hour emergency injured animal line to report an animal in distress: 0300 1234 999.

- [London Wildlife Protection](#) – for injured wildlife anywhere in London call 07909 795 064;
- [RSPCA Putney Animal Hospital](#), 6 Clarendon Drive, Putney, London SW15 1AA
- [St Tiggywinkles Animal Hospital](#), Aston Road, Aylesbury, Buckinghamshire HP17 8AF (call 01844 292 292);
- [Wildlife Rescue and Ambulance Service](#), Trent Country Park, Enfield (call 0208 344 2785);
- [The Fox Project](#) – for injured foxes call 01892 731 565;
- [National Fox Welfare Society](#) – for injured foxes call 07778 183 996;
- [Bat Conservation Trust](#) – for injured bats call 0345 1300 228.
- [British Hedgehog Preservation Society](#) - for injured hedgehogs call 01584 890 801.

4. I've found a dead animal, what should I do?

Large animals should be reported to your local authority, while farm animals should be reported to the police via www.gov.uk/report-dead-animal. Otherwise there is no need to report smaller animals, but it would be helpful if you could send details to [Greenspace Information for Greater London](#), the official wildlife records centre.

5. How do I cut back a hedge/bush/tree without harming wildlife?

Cutting and pruning should always take place between September and February, outside of the main breeding period. Nesting birds are fully protected by law and it can be a criminal offence if a nest is harmed.

6. I suspect a wildlife crime has been committed, what should I do?

Call the Metropolitan Police's Wildlife Crime Unit on 0207 230 8898 or email wildlife@met.police.uk. You can also report crime anonymously via Crimestoppers on 0800 555 111.

7. How can I deter pests without harming wildlife?

There are a variety of methods for deterring pests that do not involve harmful chemicals or setting traps:

- Aphids: Plant chives, marigolds, mint, basil, or cilantro. Aluminum foil that reflects light on to the undersides of the leaves also scares aphids away.
- Ants: Cinnamon sticks, coffee grinds, chili pepper, paprika, cloves, or dried peppermint leaves will repel ants. Lemon juice, mint and garlic cloves are also effective.
- Cockroaches: Catnip deters them, as do bay leaves, cucumbers, and garlic.
- Foxes: No easy answer but they are attracted to the smell of rubbish and compost bins.
- Mice: Use mint plants, especially peppermint.
- Moles: Sonic deterrents are available from garden centres and may be quite successful in some circumstances.
- Mites: Plant alder, coriander, or dill, and use rye mulch and wheat mulch.
- Slugs: Place mint, lemon balm, human hair, pine needles, cosmos, sage, or parsley in your garden.
- Ticks and fleas: Put cedar chips in your garden or plant mint, rosemary, and lavender.

8. I need to carry out an ecological survey, can you help?

We employ professional ecologists to carry out surveys. Visit www.wildlondon.org.uk/ecological-surveys

9. How can I help attract more wildlife to my garden?

There is a lot of useful information on helping to attract more wildlife into your garden on the [Wild About Gardens](#) website created by The Wildlife Trusts.

10. Can I arrange a school trip to a nature reserve in London?

Absolutely! Visit our [outdoor education page](#) to find out more.

 [View page as PDF](#)

 [Printer friendly version](#)

 [Share](#)



[Accessibility](#) | [Contact Us](#) | [Privacy Policy](#)

Love London. Love Nature. London Wildlife Trust: Charity 283895. Company 1600379

Website by Precedent