

1st Chance Garage



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Description:



The mission of 1st Chance Garage is to establish a loyal customer base by providing timely, honest, reliable, personable and reasonable automotive repair services.

The goal of 1st Chance Garage is to be a fair, honest, reasonable and reliable automotive repair shop where customers feel valued for their trust in our company.

To achieve this goal, 1st Chance Garage will strive for a 90% customer loyalty base as a measure of satisfaction. An additional measure of satisfaction will be to have a 50% customer referral rate.

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