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Details of previous account are different than present account. Hence claim request cannot be proces

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 [Sreenivas Rachamalla](#)  09 December 2019

Hi,

I would like to transfer my PF account from one company to other company, Previously i worked in Hyderabad(Telangana) this is my 1st company, which is access to get PF amount, 4 years i was worked there, in there 4 years, PF amount was credited to my EPF account , I can able to access also. Everything is fine, Now i am in Bangalore(karnataka) joined in MNC company, Now i would like to transfer my account to Present company to credit my PF Amount.

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Steps:

1) I login my EPF Account, and press the online servie->Transfer Request

2)Here it is showing my Present company details ,Here my details are correct like

Name(First and last name),Mobile name, AAdhar No, Address everything is same,

3)Here it is asking my PF Account No.(Trust) : **I am giving my present company P.F.Account No (In Edit Box)**

4) Select details of previous accounts (which are to be transferred)
I selected Present Company (Radio button)

Member ID / UAN : **(Edit box)**

Note: **If i give Member id : then error is coming like Present & Previous member ID's must be different.**

If i give UAN NUMBER :: Details of previous account are different than present account. Hence claim request cannot be processed.

When ever i press the Get Details Button, after give the Input details.

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EMPLOYEES' PROVIDENT FUND ORGANISATION, INDIA
 MINISTRY OF LABOUR & EMPLOYMENT, GOVERNMENT OF INDIA

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Sr.No	Member Id	Establishment Name	Establishment ID	DOJ EPF	DOE EPF	DOJ EPS	DOE EPS	DOJ FPS	DOE FPS
1	APKKP0026228000001455		APKKP0026228000	15/04/2015	18/10/2019	15/04/2015	18/10/2019	NOT AVAILABLE	NOT AVAILABLE
2	PUPUN003164300E0232780		PUPUN003164300E	24/06/2019	NOT AVAILABLE	24/06/2019	NOT AVAILABLE	NOT AVAILABLE	NOT AVAILABLE

2 records found, displaying all records.1

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Present & Previous member ID's must be different. ✕

OK

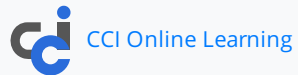
Details of previous account are different than present account. Hence claim request cannot be processed. ✕

OK

Any Help appreciated.

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••• [Asha Kanta Sharma](#) (Accounts Manager) 05 February 2020

It is a very common problem in the Provident Fund (PF) transaction and can happen due to many reasons.

First, you need to correct the information of whichever account that is incorrect.

If the current PF account detail is incorrect (like Name, DOB, Gender, etc.), then these can be sent online through the Unified EPFO portal.

Their workflow mailers will send approval requests to employer first.

Then, it will also send mailers to the EPFO field office.

When both of them approve the needed changes takes place.

The whole process of updation may take about a month.

If in case the previous account has incorrect details then, in that case, you may have to approach the HR dept of the previous company.

Try to submit a joint declaration form and correct all the details.

It may not help you much in coordinating with the previous company officials in such a situation.

In this case, you can also try by applying in a physical format that is known as Form 13 but it may be a lot of time-consuming.



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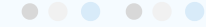
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