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## Failed to establish connection to the server . kindly restart the emsigner

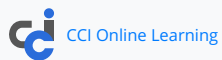
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**BANWAIT** (DIRECTOR) 09 June 2017

Sir, While i Try to Submit Gst entrolment application With DscThe following Error Showing

Unable to connect to the server, Please try after sometime..!!

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**Shijoy** (Commercial Tax Inspector) 09 June 2017

Originally posted by : [Shijoy](#)

Sir

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I am Commercial Tax Inspector in Kerala

I have succeeded after various steps by this method.

1. I have first uninstalled all DSC token softwares from my PC.... like Trustkey, ePass, WD Proxkey etc by going to Control Panel > Programs > Programs and Features >Uninstall Program.

2. Secondly I have uninstalled emSignor software.

3 Then Updated 'Chrome' Browser with latest version from their website

4.Then Go to Chrome Settings menu by

(There may some slight variations in Chrome Menus in different versions)

In Chrome : Settings>Advance Settings /Show Advanced Settings(menu seen at the bottom) >Privacy> Content / Content Settings > Java / Java Script/Java Settings > Exception / Manage exceptions > Then in the web site entry column / Host name Pattern entry column (example.com) > Click Add Button ( if shows - in some Chrome versions don't have this 'Add' button) Then.....

replace the 'example.com' with the following address

http://127.0.0.1:1645

and dont change the status as 'Allow' ( If it shows status as ' Block / Blocked' change to 'Allow' / 'Allowed' )

press "Enter' key. Then 'OK'

In Mozilla Firefox

1. Open Menu by clicking on right top side with three dashed line or by Clicking the Menu bar and choose Tools

2. Select / chose 'Options'

Options Panel will be displayed on the left side of the browser

2. Click > Security

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3. Click > Exceptions

Type following address in the "Address of Website" column

https://127.0.0.1:1645

and click 'Allow'

5. Save Changes

Close and restart browser

Read more at: [/forum/details.asp?mod\\_id=381524&offset=2](/forum/details.asp?mod_id=381524&offset=2)

Then do the following steps

1. Install latest version of emSignor from GST website by logging with user id and password from the link provided at Update / DSC menu on Dash Board .
2. After installation 'Right click' on the desktop icon of the emSignor and select 'Run As Administrator'.
3. Then insert the DSC Usb Tokens and install the concerned software related to the DSC issuing Authority.

It may be successful for such issues

Shijoy James

Commercial Tax Inspector ,

Kozhikode, Kerala

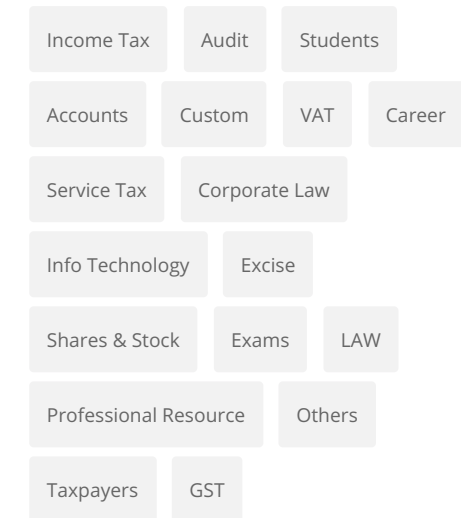
Hope you have done the settings as detailed in my above post. After completing your setting **please restart your PC/Laptop.**

You can also reach the setting page in Chrome by typing the below address in your address bar

**<chrome://settings/contentExceptions#cookies>**



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Please copy and paste this in your browser and click on enter button.

After restarting of PC /Laptop still the problem exists , the issue may resolved at server team . They are working on that for resolving the issue as per the web site [gst.gov.in](http://gst.gov.in)



• [BavansComputers Vallithode](#) 12 June 2017

<https://127.0.0.1:1645> RUN THIS, CLICK ADVANCED THEN PROCEED, THEN U WIL GET CONNECTION, I TRIED WITH GOOGLE CHROME



• [Ajay Masaun \(CA\)](#) 19 June 2017

Originally posted by : [Ajay Masaun](#)

“ 100% Tested Solutions for register of Digital Signature at : [gst.gov.in](http://gst.gov.in) (OS Windows 8) ”

Error 1 : Failed to establish connection to the server  
Kindly restart the Emsigner Click here to troubleshoot.

For Chrome Browser:

1. Open Settings
2. Click -> Show Advanced Settings
3. Click -> Content Settings
4. Click -> Manage exceptions (JAVA)
5. Add <https://127.0.0.1:1645>
6. Done
7. Close the Browser and Emsigner,
8. Restart with Run as administrator
9. Login to [gst.gov.in](http://gst.gov.in) portal and try again.

For Firefox

1. Open Options
2. Click -> Security on Left Panel
3. Click -> Exceptions
4. Add <https://127.0.0.1:1645>
5. Save Changes
6. Close the Browser and Emsigner,

7. Restart with Run as administrator
8. Login to [gst.gov.in](http://gst.gov.in) portal and try again.

Error 2 : Invalid Data Click [here](#) to troubleshoot.  
Restart the Browser and Emsinger

Sorry! Digital Signature Certificate Missing Please plugin the token & click on process to proceed with signing  
Solution: You need to buy digital signature if you donot have one. currently e-mudhra is issuing digital certificates at Rs. 1267 for 1 year. Once you registered and got USB token of digital signature, please plug in to usb port and re-run the server and submit the application with DSC Signgnature.



• [GANESH](#) (ADVOCATE TAX CONSULTANT) [🕒 25 June 2017](#)

Register / Update Digital Signature Certificate Verification Failed. Either the Certificate is invalid or try after sometime Click [here](#) to troubleshoot.

1 Like



• [GANESH](#) (ADVOCATE TAX CONSULTANT) [🕒 25 June 2017](#)

Verification Failed. Either the Certificate is invalid or try after sometime Click [here](#) to troubleshoot.  
last 3hour same massage display.



• [SUMAN MUKHERJEE](#) (PROPRIETOR) [🕒 27 June 2017](#)

I BEG YOUR PARDON- IE ALSO DOES NOT RECOVER THIS ERRORS , PLZ CHECK BEFORE ADVICE SIR



• [SUMAN MUKHERJEE](#) (PROPRIETOR) [🕒 27 June 2017](#)

NO SIT THIS PROCESS RUN THIS TIME



• CMA Narendhar Reddy (Practice) [June 27, 2017](#)

EmSigner 🗨️🗨️.. worst software i have seen..



• kishan (Hardware Tech.) [June 30, 2017](#)

Simple in 3 clicks and easy solution for firefox browser and chrome browser . See the video to resolve the problem.

But you should **close and restart the Browser once** after applying url into secure.

also **close USER account** (windows) and **must logon to Administrator** account (windows).

see this **video** to resolve the problem.

[https://youtu.be/Bfqf\\_sEDnGQ](https://youtu.be/Bfqf_sEDnGQ)

That's it

Thankyou...



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