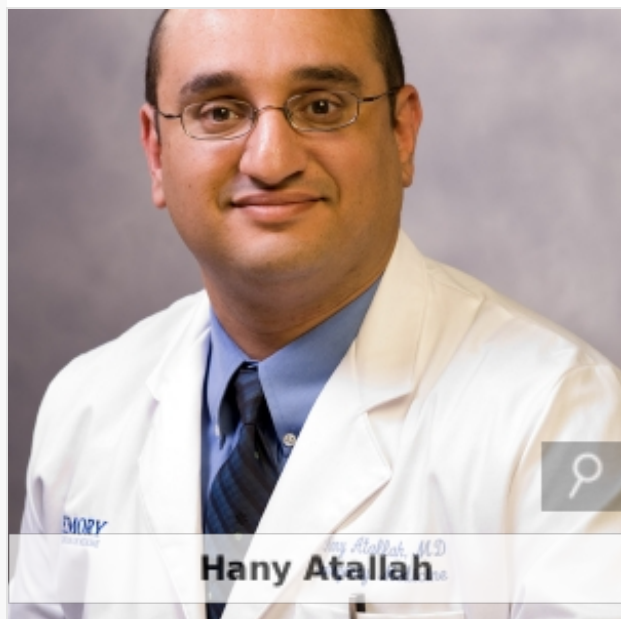


# Emergency Department

80 Jesse Hill Jr Drive SE Atlanta, GA 30303 | (404) 616-6200 | *24 hours a day; seven days a week*



Grady's nationally acclaimed Emergency Department (ED) treats adult medical, surgical, and trauma patients. Our Emergency Medicine physicians treat life-threatening illness or injury. These specially trained physicians, nurses and other health care professionals are available 24 hours a day, seven days a week, responding immediately to patients in need of emergency care.

Grady's extended trauma facilities include ready access to surgical suites, best in class burn and stroke care, air medical transport programs, neonatal transport units and our Emergency Medical Service (ambulance program).

## Patient Transfer

Transferring trauma, surgical critical care, or burn patients to Grady's Marcus Trauma Center just got a lot easier. If your patient requires the care of a Level I Trauma Center, surgeons are prepared to consult with you and accept your patient. One call is all it takes – 1-866-472-3989.

## Services Offered

Our Emergency Services include:

## Patient Ambulatory Care Express

The Patient Ambulatory Care Express's (PACe) mission is to treat people seeking emergency care at the ED for relatively minor conditions. The PACe facility operates 24 hours a day, 7 days a week and is staffed primarily by nurse practitioners and physician assistants. PACe sees patients rapidly by assessing their conditions, treating, and where necessary referring to appropriate outpatient clinic.

### **Clinical Decision Unit**

The Clinical Decision Unit is a space for patients who require observation before being admitted or discharged. With an average stay of 10-12 hours, these patients receive close attention by nursing staff trained in cardiac care and emergency medical services under the care of an emergency medicine physician.

### **Asthma Area**

Patients with mild to moderate asthma are evaluated in the asthma area, while those with more severe symptoms are seen in the Red or Blue zones. This area is staffed with a nurse and during high-volume times, a respiratory therapist.

### **Care Management Unit**

The Care Management Unit provides an alternative to hospital admission. All patients are evaluated by a case manager who helps coordinate care, provide education, and ensure appropriate follow-up. The unit admits patients directly from the emergency department. Patients receive their initial evaluation and treatment in the general area of the ED.

### **Behavioral Observation Unit**

Grady operates the region's only 24/7 Psychiatric Emergency Services (PES) and Crisis Stabilization Unit. Many of these patients require a medical evaluation prior to or in addition to their mental healthcare. This closed unit, with a 24/7 observer stationed in the area, allows for the necessary medical evaluation. Once stabilized, patients are immediately transferred to the PES for the completion of their evaluation.

# Forms *you'll*



*need*

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## ***Maps and directions***

- ▶ To the building
  - ▶ Inside the building
  - ▶ Public transportation
  - ▶ Parking
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