

Grady Emergency Medical Service

745 Memorial Drive SE Atlanta, GA 30316 | (404) 616-6395 | *Monday - Friday 8 a.m. to 5 p.m.*

Grady EMS is the exclusive 911 provider for Atlanta. We handle more than 120,000 emergency and non-emergency ambulance requests each year. The service, which began in 1892 with one horse-drawn ambulance, now staffs more than 350 licensed personnel and maintains a fleet of more than 46 ALS ambulances staffed by double EMT- Intermediate or EMT-I/Paramedic combination transport units.

Grady Hospital serves as the medical base. Grady is the region's premier level I trauma center in addition to maintaining the nationally recognized Marcus Stroke Center, Grady Burn Center, Comprehensive Sickle Cell Center, Diabetes Center, Chest Pain Center, Emergency Psychiatric Evaluation Unit, and the Georgia Poison Center.

As a hospital-based EMS, Grady must comply with all standards as defined by The Joint Commission, the American College of Surgeons, and the Georgia Department of Community Health. Full-time medical direction, standing orders, and quality assurance is provided by the Emory University School of Medicine, Department of Emergency Medicine.

Services Offered

Grady EMS is one of the largest providers of pre-hospital care in the southeast handling approximately 100,000 requests annually for emergency services dispatched at the appropriate life threatening response level as determined through Emergency Medical Dispatch.

Grady EMS operates a high performance system with units strategically located throughout the city designed to optimize response times. Inter-facility transports are provided by the non-emergency division which handles an additional 20,000 calls annually.

Other services provided include the Bike Response Unit, Critical Incident Stress Management Team, Tactical Support, Critical Care Transport Team, Field Training Officers, and Neonatal Transport.

What We Treat

Motor vehicle collisions are the most frequently dispatched trauma-related complaint. The most frequently dispatched non-trauma medical complaint is difficulty breathing.

Grady EMS has the skills and expertise to rapidly administer care, coordinate with on-scene first responders, and transport patients to the most appropriate facilities.

Forms *you'll need*



Maps and directions

▶ To the building

▶ Public transportation

▶ Parking
