

---

# Krishanu De

Product Manager



Product Manager and Product Owner managing a BI and Big Data teams with over a decade of experience in Business Intelligence in designing and implementing Data Warehouses and transformation projects.

---

## Accomplishments

**As a product manager**, managed a big data team in Telenet, with current focus to establish a intake process, manage priorities of incoming work, increase team productivity and predictability, improve stakeholder management and getting things done.

---

**As a product owner**, led the DevOps initiative within Telenet Group organisation and established 2 devops teams across onsite and offshore within the BI group catering to all data management and reporting needs.

---

**As a business analyst**, analysed, designed and implemented a data mart for a Campaign Management tool in Base Company that is capable of targeting customers based on segmentation parameters like usage information, bundles purchased, reloads done, campaign response, billing information, handset purchased etc.

---

**As a team leader**, led a collocated team (Kolkata, Pune, Bangalore and Milton Keynes) of 16 developers for BT Business having the responsibility of work package allocation to ensuring delivery of the assigned work packages within delivery timeline with least possible defect.

---

## Skills

- Agile Methodology, DevOps Methodology, Team Building and Leadership, Collaboration and Collocated Team Management

### Agile Methodology



### DevOps Methodology



- Requirement Analysis, Data Modeling, Function Point Estimation, BPMN and UML
- Data Vault, Master Data Management, Data Quality and Data Profiling

## Business Intelligence

LOW MID

## Softwares

**Agile Methodology:** Atlassian JIRA, Atlassian Confluence

**Project Management:** Microsoft Project

**Development Tools:** Toad, SQL Developer, Tortoise SVN, Microsoft Office, Microsoft Visio, EditPlus

**Data Modelling:** Erwin, PowerDesigner

**Databases:** Oracle 8, 9i, 10g and 11g

**Scheduler:** Autosys

**Platforms:** Windows, UNIX, Linux

## Work Experience

### Product Manager

Telenet

**Period:** January 2018 - Present day

Working with a big data team working in Kanban with current focus to establish a intake process, manage priorities of incoming work, increase team productivity and predictability, improve stakeholder management and getting things done!

### Product Owner

Base Company

**Period:** January 2017 - Present day

Working with a distributed BI team working in DevOps.

### Business Analyst

Tech Mahindra

**Period:** May 2009 - December 2016

**Customers:** Base Company (BE), BT Global Services (UK), BT Business (UK) & Telkom (SA)

Worked in the capacity of solution designer, offshore lead and project coordinator.

- Requirement understanding via CFT calls
- Data Modelling for new functionalities or enhancements
- Function Point Analysis of work-package
- Solution Design
- Interfacing with customer
- Leading the development team from offshore
- Show & Tell with customers and internal teams

- Coordinating with Continuous Integration Testing (CIT) team & End to End Testing (E2E) team
- Release Management

---

## **Solution Designer**

**Tata Consultancy Services**

**Period:** January 2008 - May 2009

**Customers:** BT Retail (UK)

Worked in the capacity of senior developer and also an offshore lead.

- Providing High and Low level design from Solution Designs
- Developing and unit testing code for the proposed and signed off design
- Leading the off-shore development team
- Reviewing project documentations and codes for every delivery
- Oversee deployment in the production and provide fixes
- Show & Tell with customers and internal teams
- Coordinating with Continuous Integration Testing (CIT) team & End to End Testing (E2E) team

---

## **Developer**

**Satyam Computer Services Limited**

**Period:** October 2005 - December 2007

**Customers:** GE Money Americas (USA)

Worked in the capacity of developer.

- Providing High and Low level design from gathered requirements
- Developing and unit testing code for the signed off design
- Carry off review of all the deliverables and conducting review meetings
- Oversee deployment in the production and provide fixes
- Tracking and closing defects through defect closure meetings
- Coordinating with external teams like other vendors, data providers, customers and onsite counterpart

---

## **Education**

**West Bengal University of Technology**

Bachelor of Technologies degree in Computer Science.

St. Thomas' College of Engineering & Technology, Kolkata (2005).

---

---

## Certification

### Scrum Alliance

Certified Scrum Product Owner

iLean, Antwerp (2017).

---

## Personal Profile

**Name:** Krishanu De

**Date of Birth:** 18th March, 1983

**Nationality/Status:** Belgian/Married

**Current address:** Brussels, Belgium